



# Save the Manatee® Club

June 7, 2005

Mr. Michael Scott  
Vice President  
NetPass, Inc.  
419 N. Magnolia Ave.  
Orlando, FL 32801

Dear Michael:

We've been working with NetPass since 1998, and I feel like we have developed a real partnership. As you know, your firm supports Save the Manatee Club by donating the web hosting and web tracking services for our web site, and we are very appreciative of your help. We have also worked with your team at NetPass ongoing to successfully create and implement an online donation page and an e-commerce site for our manatee gift items.

Recently, NetPass produced interactive modules for our "Cool Manatee Stuff" section where web site visitors can send manatee-related postcards to their friends, take a quiz, or play a manatee maze game. I always enjoy working with the NetPass staff. They are friendly, knowledgeable, and creative at suggesting ways to develop and implement projects while, at the same time, keeping costs within our price range. From customer service to production and technical support, it is a pleasure to work with your team at NetPass.

Nancy Sadusky  
Director of Online Communications  
Save the Manatee Club